



Quality Manager Release Notes

Version 3.48.0

March 2026

Improved! Visual Refresh/Styling Updates

These updates are visual only and do not change any feature or workflow functionality.

Fixed! Action Indicator: Feeding Tube / No Dehydration or Weight Loss

This issue has been resolved. Updated logic ensures improved accuracy and eliminates false positives.

Version 3.47.0

March 2026

Improved! Investigations

CMS has released updated CE Pathways for several care areas, taking effect 01/2026. Mock Survey, Ad-Hoc Investigations, and classic Investigations have been updated to reflect these **minor text changes**. Affected care areas include:

- Discharge
- Respiratory Care
- Unnecessary Medications

Improved! Investigations/Mock Survey F-Tag Report

Updated the report to display only negative responses. This will significantly reduce the length of the report so facilities can more easily focus on actionable deficiencies and accelerate remediation efforts.

Version 3.41.0

September 2025

Improved! Support for MDS 3.0 version 1.20.1

MDS 3.0 version 1.20.1 (taking effect on 10/1/25) has been analyzed. Quality Manager has been updated as necessary to accept this new MDS version and to ensure resident data is accurately captured by the appropriate MDS fields.

Version 3.40.0

August 2025

Improved! Investigations

CMS released additional updates to the Discharge CE Pathway effective 5/2025. Ad-Hoc and Classic Investigations have been updated and versioned accordingly to reflect these changes.

****Please Note:** Only Investigations **created after** 8/14/25 will reflect this updated content.

Improved! Mock Survey

Mock Survey Record Review has been updated to include a new Care Area: Schizophrenia **without** Antipsychotic. Triggering this Care Area will map to a new resident-level Schizophrenia without Antipsychotic Investigation Pathway.

Version 3.39.11

July 2025

Improved! Quality Manager Resource Center

- New Online Presentation Recording Available (Resource Center -> Training -> Presentation Recordings):
 - [Compliance Confidence: Perfecting PIPs for Comprehensive, Effective, and Efficient Projects](#)
- Updates have been made to the following help content to enable direct access to MadCap Flare resources, allowing users to easily explore

documentation, training materials, and support content for enhanced self-service and learning.

- Managing abaqis - Uploading MDS Files
- Managing abaqis - Adding & Editing Resident
- Managing abaqis - Merging Duplicate Residents
- Managing abaqis – Adding/Editing Users
- Features - Facility Assessment - FA From Start to Finish
- Features - QAPI Plan - QAPI Plan From Start to Finish
- Features - PIPs - PIPs From Start to Finish
- Features - Mock Survey - Mock Survey From Start to Finish

Version 3.37

January 2025

Improved! Investigations

CMS has released updated CE Pathways for several care areas, taking effect on 3/24/25. Mock Survey, Ad-Hoc Investigations, and classic Investigations have been updated and versioned accordingly to reflect these changes. Affected care areas include:

- Quality Assurance & Performance Improvement (QAPI) and Quality Assessment & Assurance (QAA) Review
- Pain Recognition and Management Critical Element Pathway
- Respiratory Care Critical Element Pathway
- Unnecessary Medications, Chemical Restraints/Psychotropic Medications, and Medication Regimen Review Critical Element Pathway
- Hospitalization Critical Element Pathway
- Accidents Critical Element Pathway
- Resident Assessment Critical Element Pathway
- Discharge Critical Element Pathway
- Sufficient and Competent Nurse Staffing Review

****Please Note:** Only Investigations **created after** 1/30/25 will reflect this updated content.

Version 3.35

September 2024

Improved! QAPI Assessment – Family Interview

Removed additional COVID-related guidance that was put in place during the pandemic.

Fixed! Facility Resident List

Attempting to download a csv of the Resident List was causing an error. This has been fixed.

Fixed! Facility Assessment

- Creating a new Facility Assessment allowed users to copy over from a Facility Assessment that had been previously deleted. This has been fixed.
- In some fields, data saved and showing in Edit mode was not being displayed in the Facility Assessment. This has been fixed.

Fixed! Market Analysis Report

Monthly CMS Provider Data Pull that provides data to the Market Analysis report was broken. This has been fixed.

Fixed! Customer Satisfaction Report

Facility value points were not displaying correctly within the report. This has been fixed.

Version 3.34

June 2024

Improved! Facility Assessment

- In accordance with new CMS requirements, updates have been made to the Facility Assessment Task (mostly changes to Guidance) and the [Staffing Plan Template](#). These updates address the new CMS requirements as they relate to:
 - Utilizing evidence-based methods when care planning
 - Assessing specific needs of resident units

- Involving facility leadership
 - Requiring development of a Staffing Plan
- Please review the following Help Doc for specific details related to these updates: [QM Facility Assessment Updates June 2024](#)
- MDS Resident Population Profile includes 2 new fields that will be available with any newly created Facility Assessments:
 - Social Isolation (Cognitive section)
 - Females (Cultural section)
- Download and print functionality has been updated to ensure that ALL sections of the Facility Assessment are printed when Print for Survey is selected.

Fixed! Multi-Facility Accounts: Facility Switcher

Switching Facilities within QAPI Plan Index Page was taking users to QAPI Review Index Page. This has been fixed.

Fixed! PAC Quality

Ready to Assess count was accurate, however, resident list was not including residents admitted exactly 100 days ago. This has been fixed.

Version 3.33.2

April 2024

Improved! Updated Critical Element Pathways

The following CE Pathways have been updated (minor text changes only) associated with the revised pathways released by CMS April 2024.

- Dental
- Dialysis
- Infection Prevention, Control & Immunization (Mock COVID-19 FIC Survey also updated to reflect these changes)
- Pressure Ulcer
- Respiratory Care
- Tube Feeding
- Urinary Catheter

Improved! Performance Improvement Project (PIP)

PIP download will now include Action Items.

Improved! Action Indicator Guidance



Updated guidance regarding MDS lookback period as follows: "If an indicator section of the most recent MDS assessment is omitted, the lookback period is 18 months **from the most recent MDS** to select residents".

Fixed! Discharge Investigation

Selecting 'Edit Sample' within the Discharge Investigation was only displaying active residents. This has been fixed to display active residents and those discharged within the last 18 months.

Version 3.33

February 2024

Fixed! QAPI Plan

Delete button was showing up on QAPI Plans with a Closed Status. Should only be showing up on Archived QAPI Plans. This has been fixed.

Fixed! Mock COVID-19 FIC Survey

When accessing the Mock COVID-19 FIC Survey via Features, selecting Manage after selecting Analyze was taking the user to the Mock COVID-19 FIC Survey List Page vs the Manage section. This has been fixed.

Fixed! Customer Support Email Link

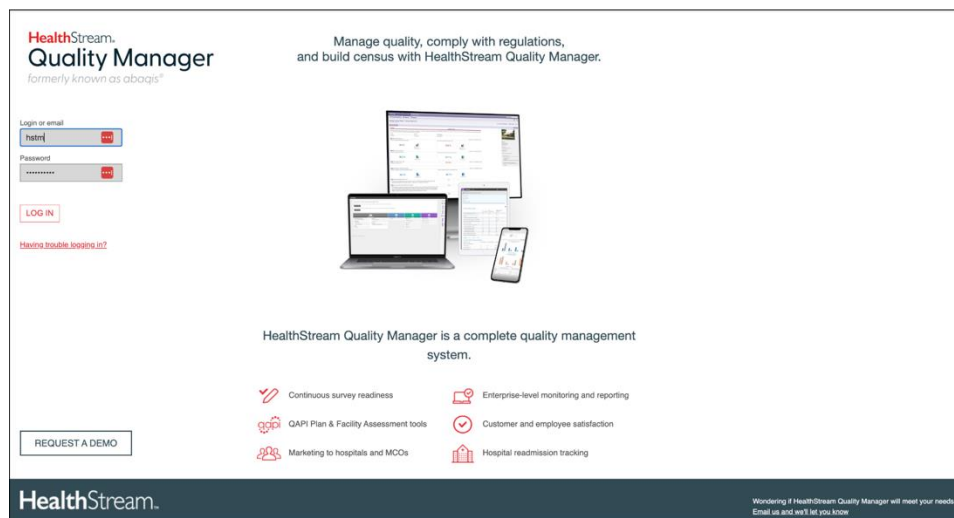
Link to email Customer Support was breaking into two lines in some instances (ESE emails, MDS Daily Digest). This has been fixed.

Version 3.32

December 2023

Improved! abaqis is now 'HealthStream Quality Manager'

Initial rebranding updates include an updated log in page as well as new logos and HealthStream Quality Manager references throughout the application. Additional branding updates will continue in 2024.



Improved! CMS Updates effective 10/2023

- Minor text and Instructions updates to multiple CE Pathways.
- Mock Survey Resident Observation Assessment includes reorganization of several sections (ie. Psych Med Side Effects and AC Med Side Effects sections have been removed).
- Mock Survey Initial Pool will now require multiple residents (up to 3 required) that trigger for Transmission Based Precautions. (ie. If 2 residents triggered, 2 will be required; if 4 residents triggered, 3 will be required). Previously, only 1 resident was required.

Version 3.31

November 2023

Improved! Facility Assessment

- Within the Staffing/Training/Services & Personnel section, changed column title of "Staff Competencies" to "Staff Training/Competencies".
- FA Creation: End date guidance updated to state: "The recommended duration **to complete** the Facility Assessment is 3 weeks".
- When selecting Edit within the Resident Population Profile, Staffing/Training/Services & Personnel, and Physical Envir/Technology & Equipment sections, users will be taken to the top of the page vs scrolling down to the first editable field.

Improved! Action Indicators

- New Action Indicators
 - Antibiotics
 - Antiplatelet
 - Bipolar Disorder
 - Hypoglycemic
 - Oxygen Therapy
 - Post Traumatic Stress Disorder
 - Psychotic Disorder (other than Schizophrenia)
 - Schizophrenia
 - Social Isolation
- Updated Action Indicator
 - Alarms - Remove P0200E from logic for triggering Alarm Action Indicator (as this references wandering/elopement alarm and does not map to restraints as do the other alarms)

Fixed! Unexplained MDS upload error notifications.

This has been fixed.

Version 3.30

September 2023

Improved! CMS has released MDS 3.0 version 1.18.11 for implementation 10/1/2023.

This new MDS version includes significant changes which required extensive re-mapping of MDS fields used throughout abaqis to provide resident data. Areas affected and updated include MDS data tables, CMS MDS Indicators, abaqis Action Indicators, Facility Assessment Population Profile Report, and PAC/Readmission data.

Version 3.29

September 2023

Improved! PIP Task Download Summary

Enhanced data displayed on the PIP Task Download Summary to include expanded Interventions data (vs just Interventions title), PIP Team Members, and PIP Meeting Minutes.



Improved! Activity Logs Sorting

Updated sorting on Activity Logs to display most recent changes at the top.

Improved! PAC Reports csv Downloads

There was an inconsistency noted in csv Downloads not following the filter criteria date ranges. ER Transfers/Readmission Rates/Discharge Rates Report csv should now all follow the filter dates.

Fixed! PIPs Analyze Download pdf

There was an issue in which PIPs Measures charts/data points were being cut off if Measure Name or Data Source Name was too long. This has been fixed.

Fixed! PIP Name (Create/Edit)

Attempting to name a PIP using only spaces was causing an issue. A message will now display indicating "Field contains invalid characters". At least one actual letter or character is required to save PIP name.

Fixed! Classic abaqis QAPI Snapshots

Tabs (Instructions, Observation, Interview, Record Review.....) were missing for Care Areas. This has been fixed.

Version 3.28

July 2023

Improved! Performance Improvement Projects (PIPs)

Newly created Facility-level PIPs can now be designated as Unrestricted or Restricted access type.

- Unrestricted Access allows all QA Admins and users added as PIP Participants to View and Edit. Users with Reports permissions will be able to View the PIP Analyze page for all PIPs designated as Unrestricted.
- Restricted Access allows all Corporate Admins and users added as PIP Participants to View and Edit.

Additionally, PIP Measures field will now allow for decimals.

Improved! Updated Infection Prevention, Control & Immunization Pathway



Both the Mock COVID-19 FIC Survey and the Infection Prevention, Control & Immunization Facility Task (a2 and a3) have been updated to include F-Tag and text changes associated with the revised pathway released by CMS 6/2023.

Improved! Additional Updated Critical Element Pathways

The following CE Pathways have been updated (minor text changes only) associated with the revised pathways released by CMS 5/2023.

- Binding Arbitration Agreement Review
- Medication Storage and Labeling

Fixed! Facility Assessment

Facility Assessments prior to 03/31/22 were not displaying Influenza and Pneumococcal Immunization data. This has been fixed.

Fixed! Mock Survey Resident Representative Interview Form

Within the abaqis Help Center, the link for the Mock Survey Resident Representative Interview Form was displaying the incorrect form. This has been fixed.

Fixed! Dynamic Messages

Depending upon the length of the page heading and page resolution, there were instances where dynamic messages were overlapping buttons at the top of the page. This has been addressed.

Version 3.27

May 2023

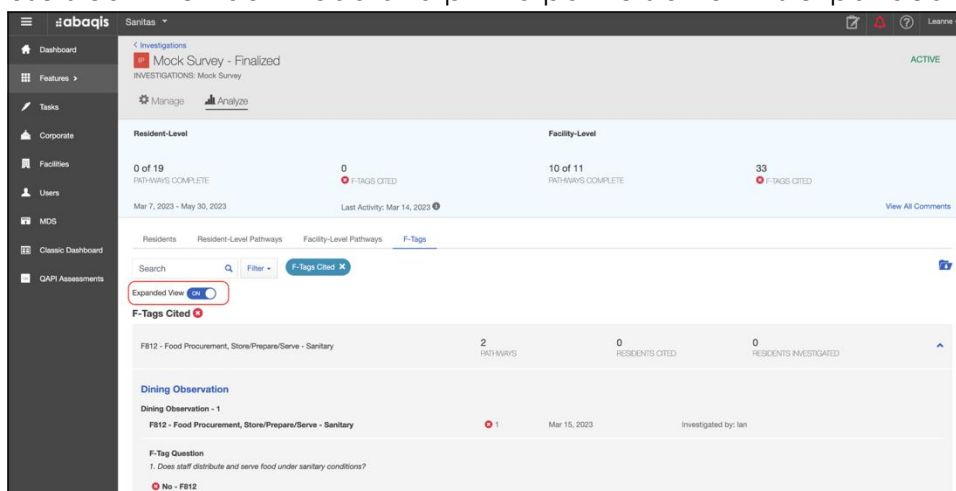
Improved! Performance Improvement Projects (PIPs)

- The classic Facility and Corporate PIPs have been re-designed as an abaqis Workflow to provide an improved process for completing, managing, and analyzing Performance Improvement Projects.
- PIPs is an Account-level Add On and will be turned ON for all Accounts.
- Existing PIPs will be migrated from the classic version to the new PIP Workflow. Team members of existing PIPs will be automatically added as Participants of the newly created PIP Workflow.
- Only Corporate Admins can create Corporate PIPs. Non-Corporate Admin Users will only see Corporate PIPs if they are assigned as a participant.

- A downloadable pdf version of the PIP Results is available under the Analyze section of the PIP Workflow.
- A new Corporate PIP Report displays the current status and progress of all Performance Improvement Projects for all facilities.
- Please refer to the following Help Doc for additional information related to the new PIP workflow: [PIPs From Start To Finish](#).

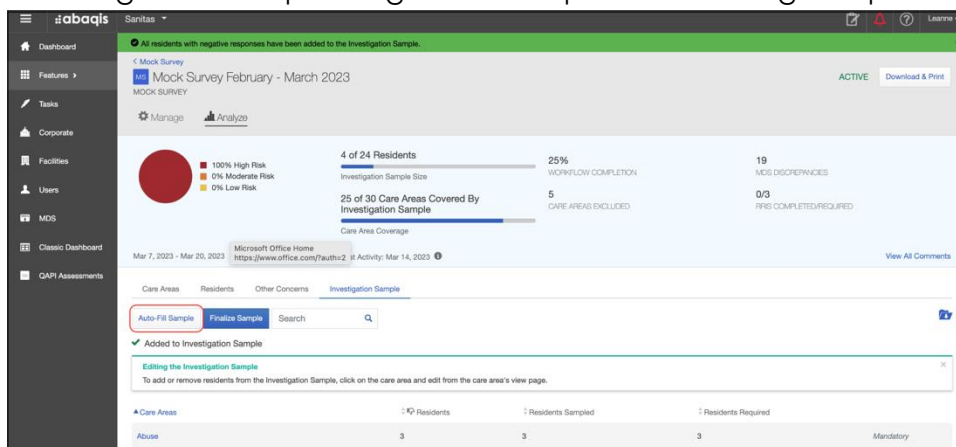
Improved! Investigations F-Tag Report

Within the F-Tag tab of the Investigations Analyze section, a new “Expanded View” toggle has been added in order to view details of ALL cited F-Tags for the investigation. Users can then download and print a pdf version of this expanded view.



Improved! Mock Survey Investigation Sample

Within the Investigation Sample tab of the Analyze section, a new “Auto-Fill Sample” button will automatically add all residents with negative response across all care areas to the Investigation Sample. Users can then remove residents or exclude care areas by selecting the corresponding care area prior to Finalizing Sample.





Improved! Mock Survey Assessments (CMS Updates)

CMS has released updated Mock Survey Assessment probes as well as made the following changes to Care Areas.

- Resident Interview/Res Representative Interview:
 - New Mood/Behavior Care Area related to PTSD
 - Anticoagulant and Insulin are now 2 separate Care Areas
 - New Antibiotic Use Care Area
- Record Review:
 - New Antibiotic Use Care Area
 - New Antipsychotic with New Dx Schizophrenia Care Area

In addition, residents appearing in the Investigation Sample for Antibiotic Use and/or Antipsychotic with New Dx Schizophrenia will have the option to be added to the Unnecessary Meds Pathway (which already includes the top 5 scoring residents that are selected based on MDS score). Thus, the Unnecessary Meds Pathway may now include more than 5 residents.

Improved! UMed Calculation

- UMed Calculation used in the Unnecessary Medication Pathway has been updated to include Opioid Use.
- UMed Calculation for classic QAPI Assessments will remain unchanged.

Improved! Unnecessary Medication Worksheet

This worksheet, found in the Reference & Resources section of the Unnecessary Medication Pathway, has been updated. [Unnecessary Medication Worksheet](#)

Improved! Action Indicators

New Action Indicator for “Schizophrenia with Antipsychotic”.

Improved! QAPI Plan

To ensure customers are addressing the latest regulations, updates have been made to example/boilerplate text throughout the QAPI Plan as well as including additional checkbox items for Internal Systems (within the Feedback, Data Systems and Monitoring section).

Improved! Scheduled Reports

Hospital Readmission report has been renamed Hospital Readmissions and Community Discharge Summary and includes 2 new Facility level data fields on the report: Average Length of Stay and Community Discharge Rate.

Scheduled Reports
Reports
abaqis Usage Metrics
Random QAPI Sample Progress
Care Area Risk Summary
Customer Satisfaction
Mock Survey Usage Summary
Hospital Readmissions and Community Discharge Summary

Improved! Urinary Catheter/UTI Investigation Pathway

Added the following text to the end of F-Tag Decision question #2: *"If the resident did not have an indwelling urinary catheter, please respond NA."*

Improved! abaqis Help Center

New Online Presentation Recordings Available (Help Center -> Training -> Presentation Recordings):

- [abaqis: Getting Started](#)
- [abaqis: How to Incorporate abaqis Data Into QAPI Activities](#)
- [abaqis: New Performance Improvement Project Workflow](#)

Fixed! Mock Survey Scheduled Report

There was an issue where accounts that did not have Mock Survey enabled were receiving the Mock Survey Scheduled Report (blank). This has been fixed.

abaqis Release Notes

Version 3.26

February 2023

New! Mock Survey Investigation Workflow

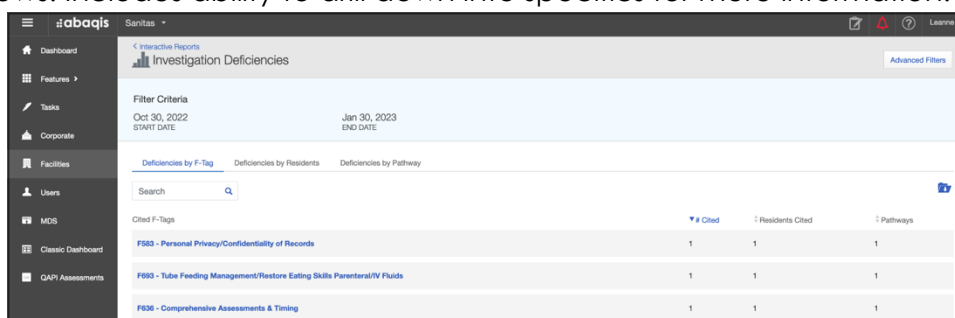
- Investigations associated with the Mock Survey are now contained in an Investigation Workflow vs the classic investigation snapshot.
 - Upon Mock Survey creation, an Investigation Workflow (that includes the mandatory facility-level pathways) will be automatically created and

associated with this Mock Survey so that the facility-level investigations may be conducted simultaneously with Survey Assessments.

- After finalizing the Mock Survey Investigation Sample, triggered resident and facility level pathways will be added to the Investigation Workflow that is associated with the Mock Survey. (Reminder: An Investigation Workflow is created upon Mock Survey creation and includes the Mandatory Facility Tasks. Triggered pathways will be added to this Investigation Workflow upon finalizing the investigation sample).
- Mock Survey Investigation results can be viewed under the Analyze section (F-Tags tab) of the Investigations Workflow.
- Existing Mock Survey Investigation Snapshots will be migrated from the classic version to the new Investigation Workflow.

Improved! Facility-level Investigation Deficiencies Report

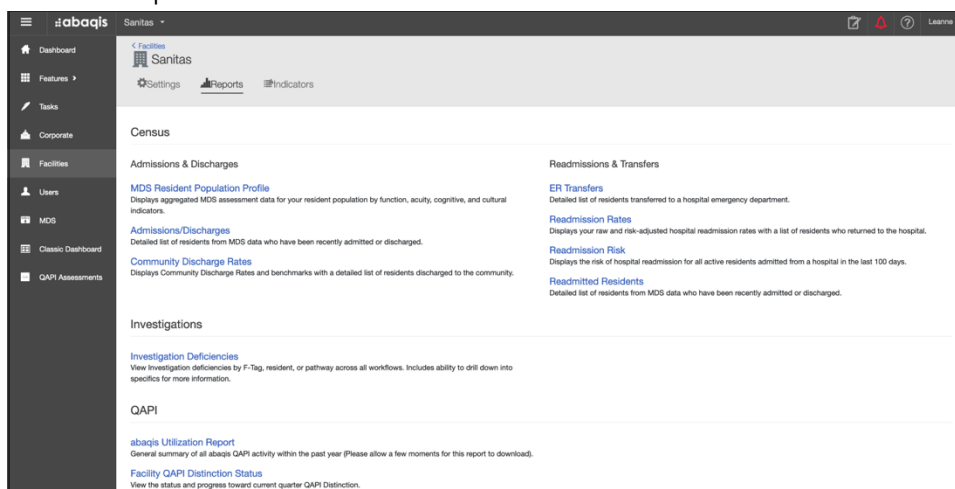
View a facility's Investigation deficiencies by F-Tag, resident, or pathway across all workflows. Includes ability to drill down into specifics for more information.



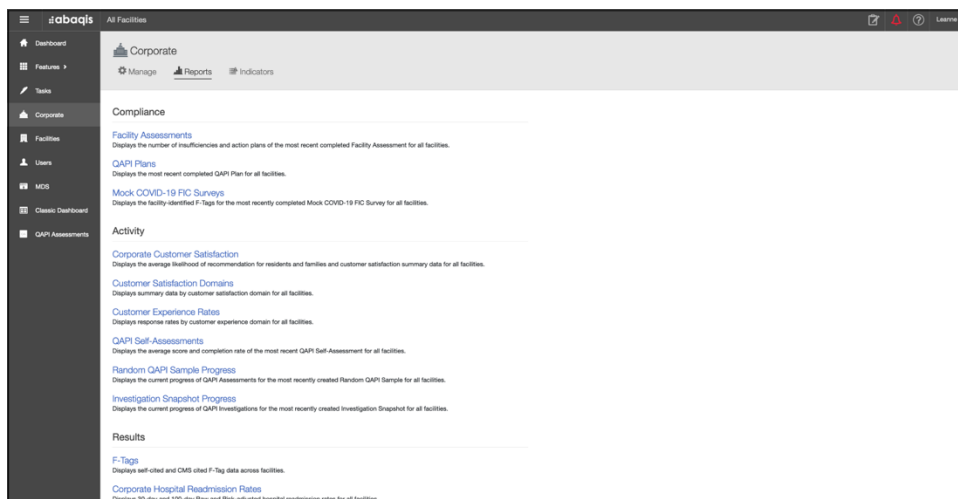
Cited F-Tags	# Cited	Residents Cited	Pathways
F883 - Personal Privacy/Confidentiality of Records	1	1	1
F893 - Tube Feeding Management/Restore Eating Skills Parenteral/IV Fluids	1	1	1
F838 - Comprehensive Assessments & Timing	1	1	1

Improved! Facility and Corporate Reports Pages

Facility and Corporate Reports pages have been reorganized to make it easier to locate desired reports.

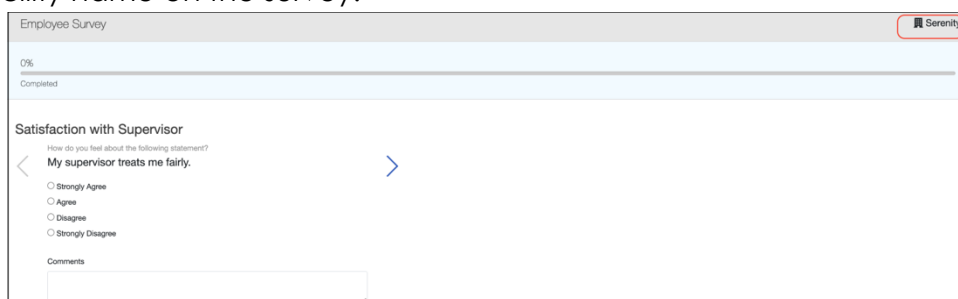


Section	Report	Description
Census	MDS Resident Population Profile	Displays aggregated MDS assessment data for your resident population by function, acuity, cognitive, and cultural indicators.
	Admissions/Discharges	Detailed list of residents from MDS data who have been recently admitted or discharged.
	Community Discharge Rates	Displays Community Discharge Rates and benchmarks with a detailed list of residents discharged to the community.
Admissions & Discharges	MDS Resident Population Profile	Displays aggregated MDS assessment data for your resident population by function, acuity, cognitive, and cultural indicators.
	Admissions/Discharges	Detailed list of residents from MDS data who have been recently admitted or discharged.
	Community Discharge Rates	Displays Community Discharge Rates and benchmarks with a detailed list of residents discharged to the community.
	Investigation Deficiencies	View investigation deficiencies by F-Tag, resident, or pathway across all workflows. Includes ability to drill down into specifics for more information.
Readmissions & Transfers	ER Transfers	Detailed list of residents transferred to a hospital emergency department.
	Readmission Rates	Displays your raw and risk-adjusted hospital readmission rates with a list of residents who returned to the hospital.
	Readmission Risk	Displays the risk of hospital readmission for all active residents admitted from a hospital in the last 100 days.
	Readmitted Residents	Detailed list of residents from MDS data who have been recently admitted or discharged.
Investigations	Investigation Deficiencies	View investigation deficiencies by F-Tag, resident, or pathway across all workflows. Includes ability to drill down into specifics for more information.
	QAPI	
QAPI	Abaqis Utilization Report	General summary of all abaqis QAPI activity within the past year (Please allow a few moments for this report to download).
	Facility QAPI Distinction Status	View the status and progress toward current quarter QAPI Distinction.



Improved! Employee Surveys

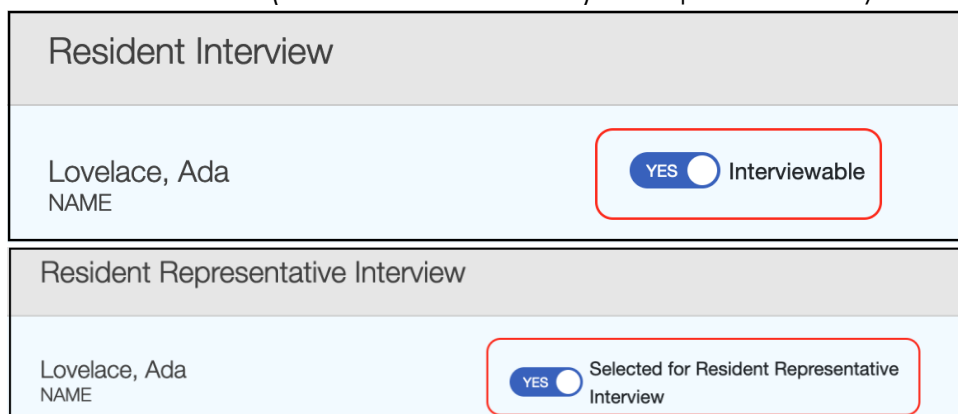
Employee Surveys that were assigned a target facility upon creation will now include the Facility name on the survey.



The screenshot shows an 'Employee Survey' form. At the top, there is a progress bar indicating 0% completion. The main question is 'Satisfaction with Supervisor' with the subtext 'How do you feel about the following statement? My supervisor treats me fairly.' Below the question are four radio button options: 'Strongly Agree', 'Agree', 'Disagree', and 'Strongly Disagree'. There is also a 'Comments' text area at the bottom.

Improved! Mock Survey Task

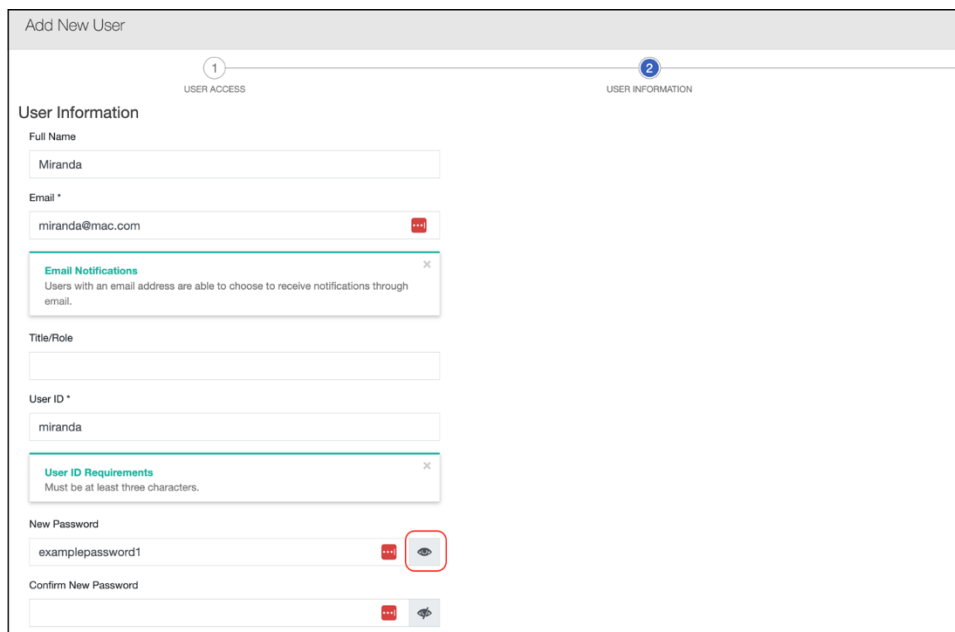
Updated language within Resident Interview (Interviewable Status) as well as Resident Representative Interview (Selection of Interview) for improved clarity.



The screenshot shows two forms side-by-side. The top form is titled 'Resident Interview' and displays 'Lovelace, Ada NAME' with a toggle switch labeled 'YES Interviewable'. The bottom form is titled 'Resident Representative Interview' and displays 'Lovelace, Ada NAME' with a toggle switch labeled 'YES Selected for Resident Representative Interview'.

Improved! User Creation

Visibility icons have been added to the password fields within User creation.

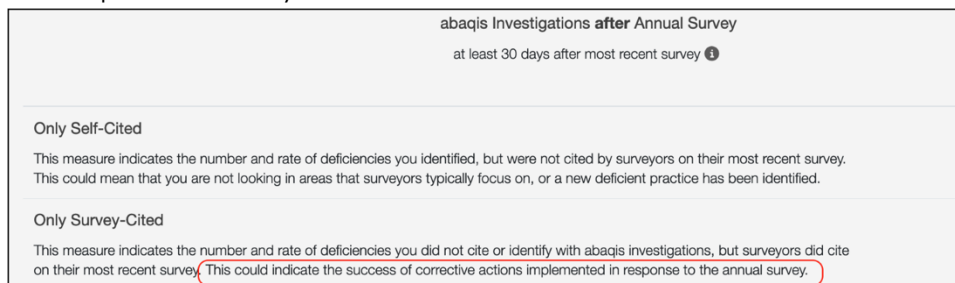


Improved! Facility Assessment: MDS Resident Population Profile

Under the Acuity – Treatments section of the MDS Resident Population Profile, Immunization labels have been updated to state “Influenza Immunization NOT Received” and “Pneumococcal Immunization NOT Received”. In addition, the [Resident Population Profile - MDS Mapping](#) resource document has been updated to reflect this change.

Improved! Corporate F-Tag Report (F-Tag Comparison)

abaqis Investigations AFTER Annual Survey: Updated language for Only Survey-Cited section for improved clarity of results.



Improved! Classic MDS 3.0 Report

Under the Dental section, updated text as follows: "Obvious Cavity" to "Obvious Cavity or Broken Natural Teeth" to match most recent MDS.

Other! New abaqis Client Support phone number: 1-800-521-0574.

Improved! Updated Critical Element Pathways

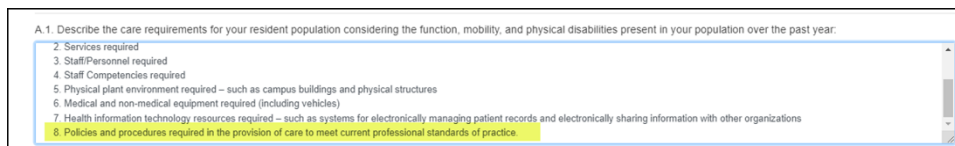
The following CE Pathways have been updated to include new content, questions, and F-Tags associated with the revised pathways released by CMS 10/2022. These updates will include classic Investigations, Ad-Hoc Investigations, and Action Indicator Investigations.

- Abuse
- Arbitration (**New Facility Task**)
- Behavioral and Emotional Status
- Dementia Care
- Discharge
- Hospitalization
- Neglect
- QAPI and QAA Review
- Resident Council Interview
- Sufficient and Competent Nurse Staffing Review
- Unnecessary Medication, Psychotropic Medications, and Medication Regimen Review

****Please note:** Only newly created Investigation Snapshots and Pathways will include this updated version.

Improved! Facility Assessment Task

Additional guidance has been added to the Resident Population Profile; Staffing, Training, Services, & Personnel; and Physical Environment, Technology, & Equipment sections of the Facility Assessment to ensure facilities are addressing Policies and Procedures.

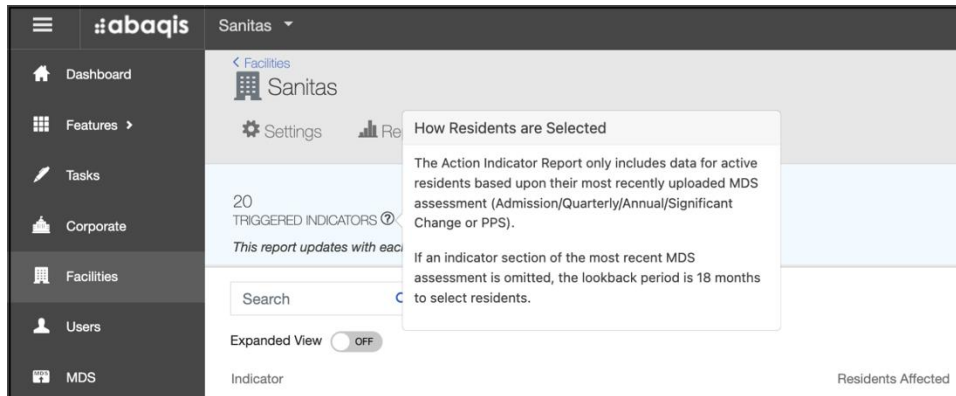


A.1. Describe the care requirements for your resident population considering the function, mobility, and physical disabilities present in your population over the past year:

2. Services required
3. Staff/Personnel required
4. Staff Competencies required
5. Physical plant environment required – such as campus buildings and physical structures
6. Medical and non-medical equipment required (including vehicles)
7. Health information technology resources required – such as systems for electronically managing patient records and electronically sharing information with other organizations
8. Policies and procedures required in the provision of care to meet current professional standards of practice

Improved! Action Indicator Report

- Corporate and Facility Indicators reports now include additional guidance to provide improved clarity regarding triggering of Action Indicators.



Improved! Corporate F-Tag Report

Included a link to [Quality, Certification and Oversight Reports \(QCOR\)](#) in the CMS Resources section.

Improved! abaqis Help Center

New Online Presentation Recordings Available (Help Center -> Training -> Presentation Recordings):

- [abaqis: Mock Survey Part 1](#)
- [abaqis: Mock Survey Part 2](#)

Fixed! Action Indicator Investigations Permissions Issue

There was an issue where the Create Investigations button was enabled for non-QA Admin users when accessing via Action Indicators. This has been fixed as only users with QA Admin permissions are able to Create Investigations.

Fixed! Issue with Emoji entries in Investigation Responses

There was an issue with users entering emojis in investigation responses. This has been fixed.

Fixed! PIP Measure/Measurement Issue

There was an issue related to attempting to create/save a PIP measure and measurement at the same time. This has been fixed – only the measure is saved and user is returned to the Measures list in order to record a measurement.

Version 3.24

Improved! Updated Infection Prevention, Control & Immunization Pathway

Both the Mock COVID-19 FIC Survey and the Infection Prevention, Control & Immunization Facility Task have been updated to include F-Tag and text changes associated with the revised pathway released by CMS 10/2022.

- Please note: New F-Tag Question #8: F880 (infection control related to waterborne pathogens)
- Mock COVID-19 FIC Survey and IPCI Investigations: any Workflows/Investigations that are in-progress or not started will include the updated pathway.
- Classic investigations: only newly created IPCI Investigations will include the updated pathway.

Improved! Additional Updated Critical Element Pathways

The following CE Pathways have been updated to include text changes associated with the revised pathways released by CMS 10/2022. These updates will include Classic Investigations, Ad-Hoc Investigations, and Action Indicator Investigations.

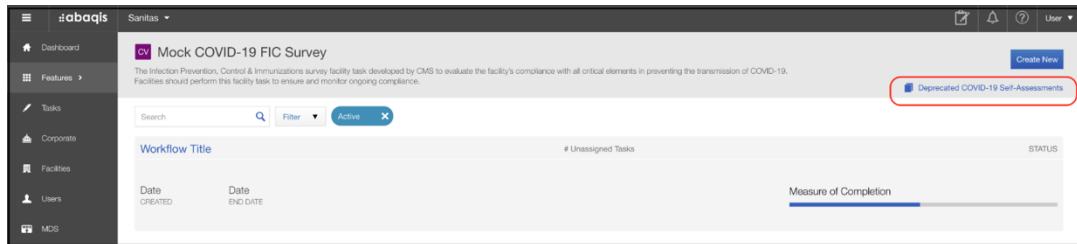
- Accidents
- Dental Status and Services
- Dining Observation
- Environmental Observation
- Kitchen Observation
- Medication Storage and Labeling
- Pain Recognition and Management
- Personal Funds
- SNF Beneficiary Notification Review
- Urinary Catheter or Urinary Tract Infection

Improved! abaqis Help Center

- New Online Presentation Recording Available (Help Center -> Training -> Presentation Recordings): [Introduction to HealthStream Academy & abaqis Community](#)
- New Help Document Available (Help Center -> Managing abaqis -> Implementation): [Meeting Minutes: From Start to Finish](#)

Other! Deprecated COVID-19 Self-Assessment Workflow

- All open COVID-19 Self-Assessment Workflows are closed and results have been moved to the Mock COVID-19 FIC Survey Workflow page.

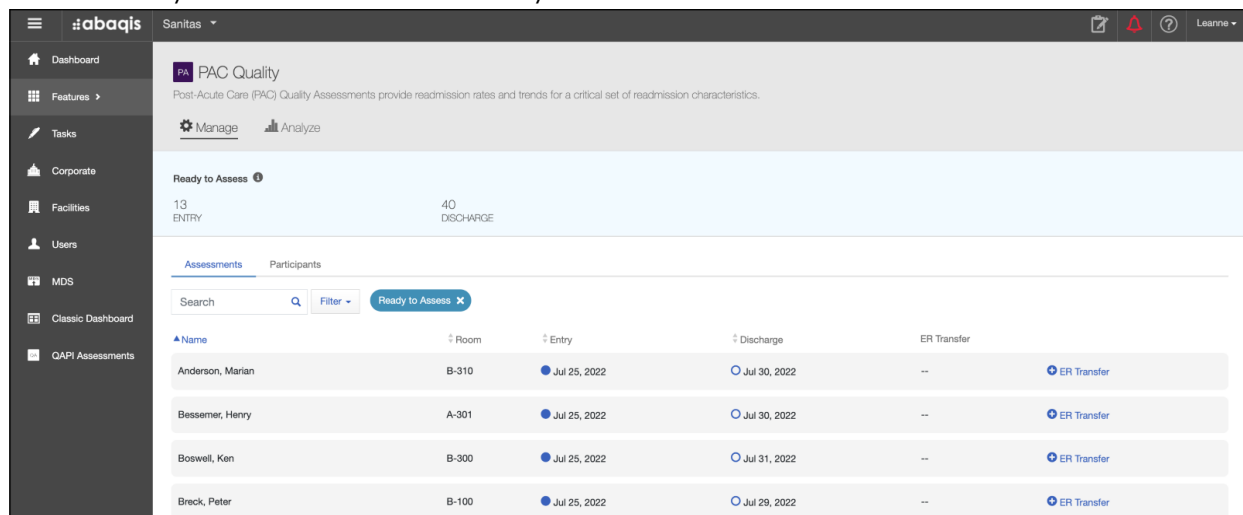


Version 3.23

September 2022

Improved! PAC Quality

- The classic PAC Quality Assessments have been re-designed as an abaqis Workflow/Feature to provide an improved process for completing, managing, and analyzing PAC Quality Assessments.
- The PAC Quality Module is an Account level Add-On and will create one continuous open PAC Quality Workflow and Task.
- Accounts can select either the Basic or Advanced PAC Quality Module in the Corporate Manage section.
- PAC Quality Reports can be accessed in either the Facilities Reports tab or the Analyze tab of the PAC Quality Feature.



Name	Room	Entry	Discharge	ER Transfer
Anderson, Marian	B-310	Jul 25, 2022	Jul 30, 2022	ER Transfer
Bessemer, Henry	A-301	Jul 25, 2022	Jul 30, 2022	ER Transfer
Boswell, Ken	B-300	Jul 25, 2022	Jul 31, 2022	ER Transfer
Breck, Peter	B-100	Jul 25, 2022	Jul 29, 2022	ER Transfer

Improved! abaqis Help Center

Mock COVID-19 FIC Survey References & Resources currently in the Task section are now also posted in the abaqis Help Center.

Improved! Mock Survey Assessment Auto-Save

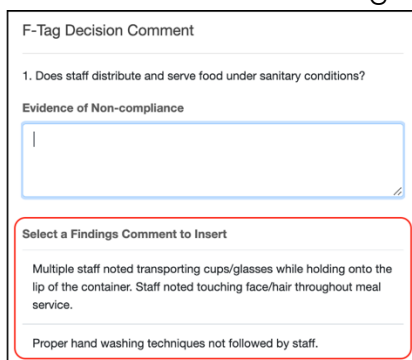
Assessment data will be automatically Saved prior to auto-logout.

Improved! Facility Assessment Task

- Included additional guidance text to the Staffing, Training, Services & Personnel section as well as added a link to the Staffing & Personnel Worksheet to guide users to document the total #/average/range of staff required to ensure sufficient staffing.
- Included additional guidance text in multiple sections to reference Trauma/Substance Use Disorders/Behavioral Health to ensure users are addressing the needs specific to this resident population.

Improved! Investigations Task (Resident and Facility Level F-Tag Decisions)

The F-Tag Decisions comment drawer will now display all Findings comments, allowing the user to select appropriate comments for the F-Tag decision.



F-Tag Decision Comment

1. Does staff distribute and serve food under sanitary conditions?

Evidence of Non-compliance

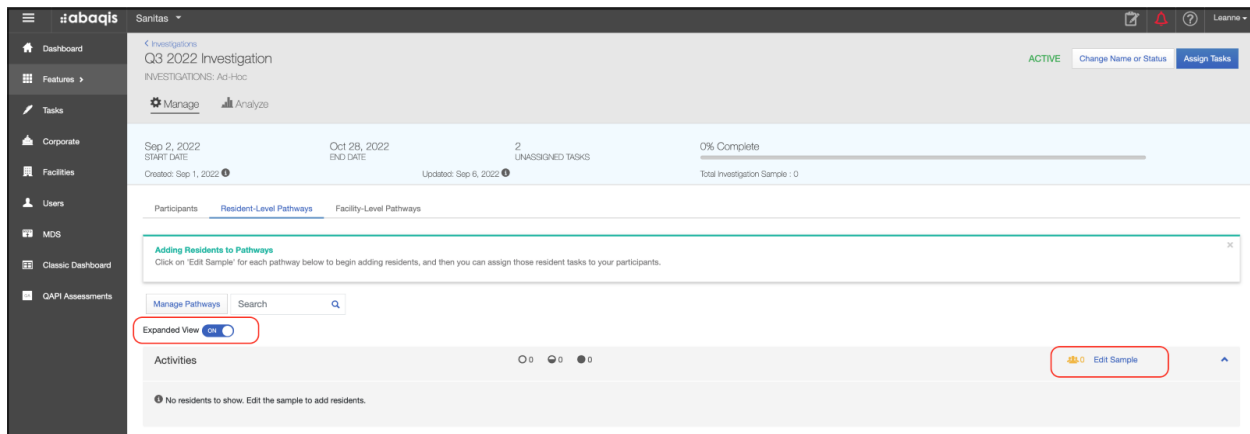
Select a Findings Comment to Insert

Multiple staff noted transporting cups/glasses while holding onto the lip of the container. Staff noted touching face/hair throughout meal service.

Proper hand washing techniques not followed by staff.

Improved! Investigations Manage Section

- Added an "Expanded View" toggle to both Resident-Level and Facility-Level Pathway tabs
- Pathways with no Residents added to sample are expanded by default and have an orange icon indicating no Residents.



Improved! Workflow Creation

For multi-facility users, Facility Name has been added to the header on the workflow creation page to assist in creating workflows for the correct facility.



Version 3.22

August 2022

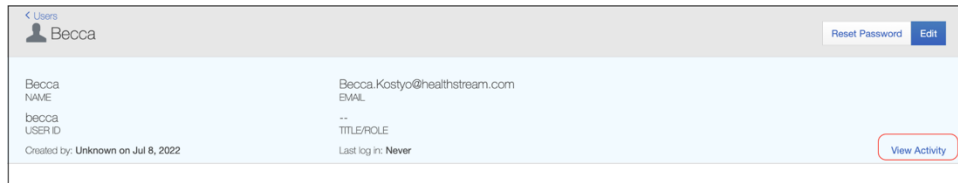
Improved! Corporate F-Tag Report

Corporate Top 20 F-Tags Report has been redesigned and replaced by the following (4) Corporate Reports:

- Top 20 F-Tags: Includes the top 20 self-cited and top 20 CMS-cited F-Tags
- Findings Comparison: Compares the pre and post-survey results compared to CMS
- NHC Data Over Time: Includes Average Health Deficiency Score and Average Total Deficiencies over time.
- NHC Data By State: Includes Average Health Deficiency Score and Average Total Deficiencies by state.

Improved! Users Page

Added a new 'View Activity' link to the Users page to allow users with Facility Admin permissions to view a log of edits to User Settings made within the past 3 months.



< Users
 Becca

Becca
 NAME
 Becca Kostyo@healthstream.com
 EMAIL
 --
 TITLE/ROLE
 Created by: Unknown on Jul 8, 2022
 Last log in: Never

Reset Password Edit

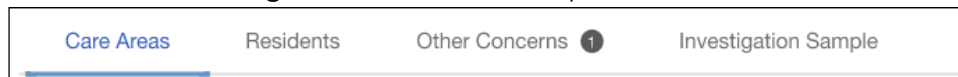
View Activity

Improved! Workflow End Dates

- All workflows now have an End Date (with calendar date picker) vs Duration.
- All workflow End Dates are now editable after workflow creation.

Improved! Mock Survey – Analyze Section

Added a visual enhancement (response count) to the Other Concerns tab title to ensure users are reviewing these additional responses.



Care Areas Residents Other Concerns 1 Investigation Sample

Improved! QAPI Self-Assessment Task

A new Reference & Resources link has been added to the task page and includes the following documents:

- QAPI Self-Assessment Tool
- QAPI At A Glance

Fixed! Facility Assessment PDF Print

Default print setting changed from landscape to portrait view.

Fixed! Facility Assessment Task

Assessment Contributors were not saving on initial completion. This has been fixed.

Version 3.21

March 2022

New! Action Indicators Resource Document



The new [Action Indicators: From Start To Finish](#) resource document can be found in both the Facility/Corporate Indicators tabs as well as in the Investigations section of the abaqis Help Center.

New! Employee Surveys Resource Document

The new [Summary of abaqis Employee Surveys](#) resource document can be found in the Employee Surveys section of the abaqis Help Center.

Improved! Updated Infection Prevention, Control & Immunization Pathway

Both the Mock COVID-19 FIC Survey and the Infection Prevention, Control & Immunization Facility Task have been updated to include new content, questions, and F-Tags associated with the revised pathway released by CMS 1/2022.

- Mock COVID-19 FIC Survey and IPCI Investigations: any Workflows/Investigations that are in-progress or not started will include the updated pathway. (Please note: Checkmarks and F-Tag responses for questions 11 and 12 will be cleared out due to new intent. Comments will be retained.)
- Classic Investigations: only newly created ICPI Investigations will include the updated pathway.
- Additional resources to include [Staff Matrix for F888](#) and [Staff Formulas for F888](#) are now available.

Improved! Sufficient and Competent Nurse Staff Review Pathway

F-Tag Update: Question #4 now references F-Tag 725 (previously F727).

- Sufficient and Competent Nurse Staff Investigations: any Investigations that are in-progress or not started will include the updated F-Tag.
- Classic Investigations: only newly created Investigations will include the updated F-Tag.

Improved! QAPI Distinction Standards

Updated Requirements for Corrective Distinction are as follows:

- Basic Distinction
 - (1) complete set of all 9 Mandatory Facility-Level Pathways AND (1) Unique Additional Pathway*
- Advanced Distinction

- (1) complete set of all 9 Mandatory Facility-Level Pathways AND (2) Unique Additional Pathways* AND (1) PIP; OR
- (2) complete sets of all 9 Mandatory Facility-Level Pathways AND (4) Unique Additional Pathways*

*Pathways may come from any combination of QAPI Snapshots, Mock Survey Snapshots and/or Ad-Hoc Investigations.

Improved! Dashboard Guidance Messaging – MDS Not Up To Date

Selecting View Facilities on dashboard messaging will now take users to Facilities page filtered by Missing MDS Data. In addition, Facilities page will now include a column to display Latest MDS date.

Improved! Corporate Action Indicators Sequencing

Updated Corporate Action Indicator sequencing by displaying Facility with highest number of Indicators to lowest (this applies to Corporate AI Dashboard as well as Corporate Indicators page).

Improved! Updated Logic for Missing Influenza/PNA Vaccine Action Indicators

Updated logic as follows:

- Missing Influenza: O0250A = 0 AND O0250C = 4, 5, or 6
- Missing PNA: O0300A = 0 AND O0300B = 2 or 3

Improved! Create Investigation – Select Pathway

Updated Pathway sequencing to display all Facility-Level Pathways first, followed by Resident-Level Pathways.

Improved! Employee Surveys (Analyze)

Updated labels for Overall Satisfaction Score for improved explanation of results.

Improved! Facility Assessment (Task)



- Identified Hazards/Risks as well as Assessment Contributors are now editable (vs just add/delete).
- Selecting Edit within the Facility Assessment task will scroll to the specific subsection selected for Edit.

Improved! abaqis Live Online Presentations

Presentation recordings are now available in the Training section of the abaqis Help Center.

Fixed! Facility Assessment

Formatting issues were noted when printing Facility Assessment pdf. This has been fixed.

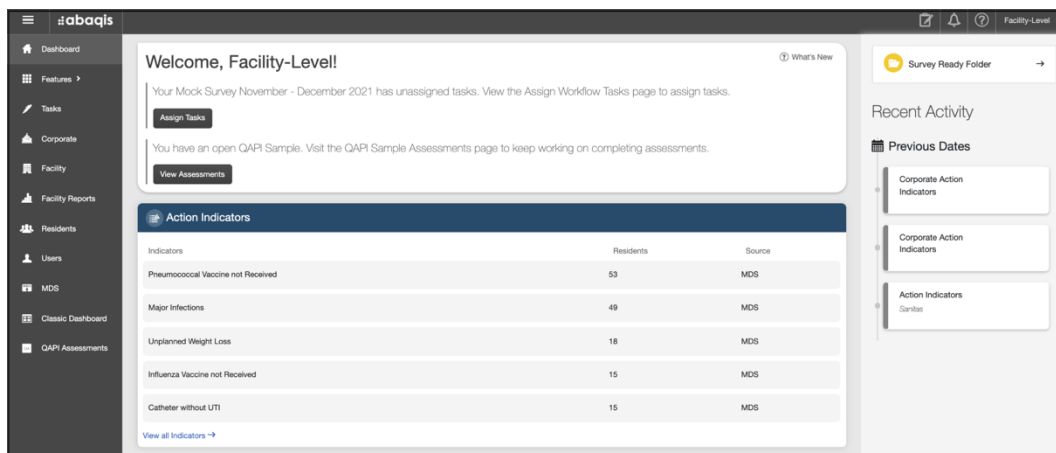
abaqis Release Notes

Version 3.20

January 2022

New! Action Indicators

- Provides insights about potentially adverse compliance and quality of care situations and delivers actionable next steps to include creating associated QAPI Reviews and/or Investigations.
- Action Indicators: looks back 18-months from the most recent MDS reference date to determine triggered indicators; updated in real time with every MDS upload.
- Viewable to all users with Reports permissions.



Welcome, Facility-Level!

Your Mock Survey November - December 2021 has unassigned tasks. View the Assign Workflow Tasks page to assign tasks.

You have an open QAPI Sample. Visit the QAPI Sample Assessments page to keep working on completing assessments.

Action Indicators

Indicators	Residents	Source
Pneumococcal Vaccine not Received	53	MDS
Major Infections	49	MDS
Unplanned Weight Loss	18	MDS
Influenza Vaccine not Received	15	MDS
Catheter without UTI	15	MDS

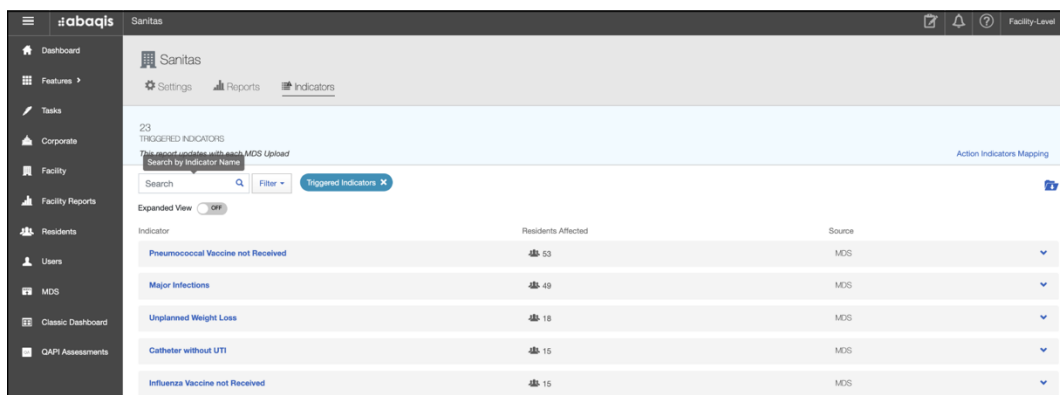
[View all Indicators →](#)

Recent Activity

Previous Dates

- Corporate Action Indicators
- Corporate Action Indicators
- Action Indicators

- Facility Indicators tab: view a facility's triggered indicators with specific residents and actionable steps. (Note: Corporate Section Indicators tab: allows corporate users to drill-down into a facility in order to view the facility's triggered indicators.)



Sanitas

Settings Reports Indicators

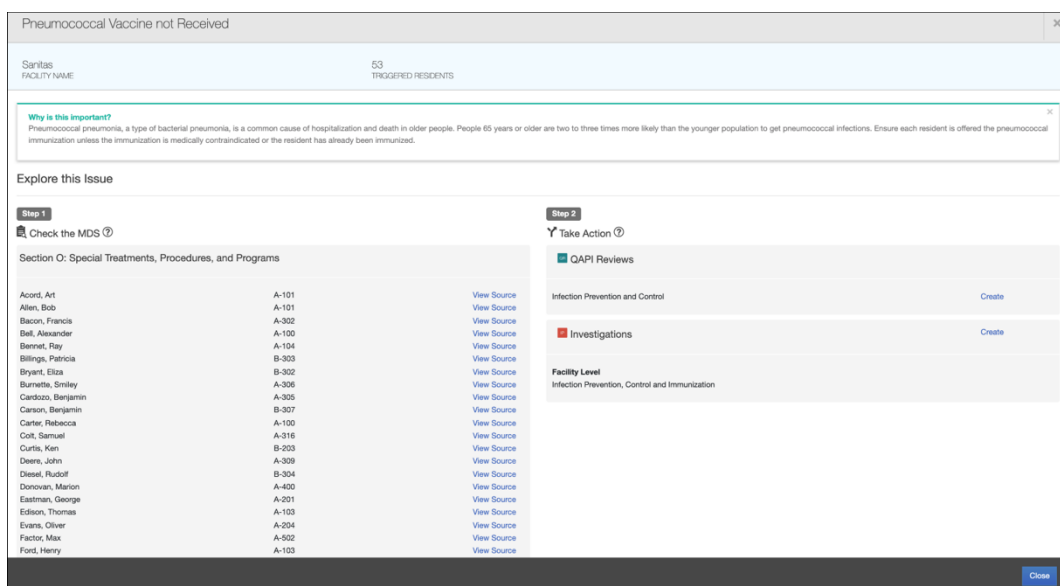
23 TRIGGERED INDICATORS

Search by Indicator Name

Search Filter Triggered Indicators

Expanded View Off

Indicator	Residents Affected	Source
Pneumococcal Vaccine not Received	53	MDS
Major Infections	49	MDS
Unplanned Weight Loss	18	MDS
Catheter without UTI	15	MDS
Influenza Vaccine not Received	15	MDS



Pneumococcal Vaccine not Received

Sanitas FACILITY NAME

53 TRIGGERED RESIDENTS

Why is this important?

Pneumococcal pneumonia, a type of bacterial pneumonia, is a common cause of hospitalization and death in older people. People 65 years or older are two to three times more likely than the younger population to get pneumococcal infections. Ensure each resident is offered the pneumococcal immunization unless the immunization is medically contraindicated or the resident has already been immunized.

Explore this Issue

Step 1

Check the MDS

Section C: Special Treatments, Procedures, and Programs

Resident Name	Indicator	Action
Acord, Art	A-101	View Source
Allen, Bob	A-101	View Source
Bacon, Francis	A-302	View Source
Bell, Alexander	A-100	View Source
Bennet, Ray	A-104	View Source
Billings, Patricia	B-303	View Source
Bryant, Eliza	B-302	View Source
Burnette, Smiley	A-306	View Source
Cardozo, Benjamin	A-305	View Source
Carson, Benjamin	B-307	View Source
Carle, Rebecca	A-100	View Source
Cott, Samuel	A-316	View Source
Curtis, Ken	B-203	View Source
Deers, John	A-309	View Source
Diesel, Rudolf	B-304	View Source
Dorson, Marion	A-400	View Source
Eastman, George	A-201	View Source
Edison, Thomas	A-103	View Source
Evans, Oliver	A-204	View Source
Factor, Max	A-502	View Source
Ford, Henry	A-103	View Source

Step 2

Take Action

QAPI Reviews

Infection Prevention and Control

Investigations

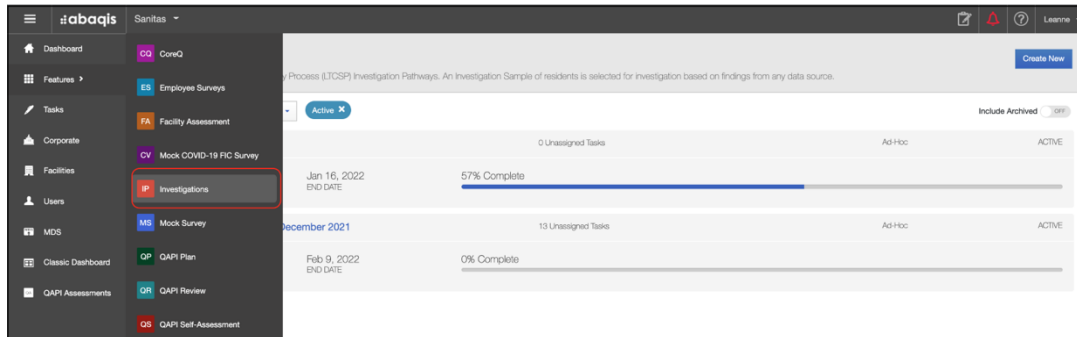
Facility Level

Infection Prevention, Control and Immunization

[Close](#)

New! Investigations

- Ad-Hoc Investigations and Investigations associated with Action Indicators have been redesigned as an abaqis workflow.



- Users can create both resident-level and facility-level Ad-Hoc Investigations using the new Investigations Workflow.
- Classic Ad-Hoc Investigations will be migrated over to the new Investigations Workflow.
- Please refer to the Investigations: From Start to Finish Help Doc for more information on this new and improved process for creating and managing Investigations.

New! abaqis Help Center – abaqis Office Hours

- A new section has been added to the Training section to include registration information for bi-weekly abaqis Office Hours.

Improved! CoreQ Workflow

- CoreQ Workflow Create/Edit Screen
 - Updated Short-Stay Discharges Sample guidance text
 - Include a Short-Stay Sample? Include a Long-Stay Sample?: Changed toggle from ON/OFF to Yes/No
- Included CoreQ Technical Manual as an available resource within the CoreQ workflow.

Improved! Archive Workflow Messaging

Remove references to snapshots when archiving non-Mock Survey Workflows.



Fixed! QAPI Plan

There was an instance where QAPI Plans were able to be saved as complete after deleting reviewers. This has been fixed.